

DirectConnect[®] wire and cable, plates, connectors and tools are manufactured in accordance with our rigorous and exact specifications, are thoroughly inspected, and meets or exceeds the Underwriters Laboratories Inc. (UL) verification of performance where applicable. The specifications for this product and the specific country of origin for this product are available upon request. As a result, **DirectConnect** fully guarantees our cable and wire product for five (5) years from the date of purchase against all defects in material and workmanship. During this 5-year period, **DirectConnect** will replace defective product without charge provided it was installed under industry standard installation practices and not subject to misuse or abuse. Specifically, this warranty is subject to the following additional conditions and limitations: the warranty is void and inapplicable if **DirectConnect** judges the product has been used or handled other than in accordance with instructions or standard practices, including, but not limited to damage caused by accident, mishandling, improper installation, negligence and/or has defects caused by *force majeure* or Acts of God. If the above conditions are met, the purchaser's sole remedy is to return the product to **DirectConnect**, which will replace the defective product without charge for parts or labor, and return by shipping the same by its usual shipping method at its expense within the United States of America.

There are no other warranties, including without limitation, either express or implied warranties of merchantability or fitness for a particular purpose with respect to the product. Replacement as provided under this warranty is the exclusive remedy of the purchaser. **DirectConnect** shall not be responsible for any incidental or consequential damages except to the extent provided or prohibited by applicable law.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

This quality wire and cable, and all other products are manufactured and packaged for **DirectConnect** in accordance with exact specifications. To make a claim under this warranty or to request product information or specifications, contact **DirectConnect**, 4747 Westpark Drive, Houston, TX, 77027, or via email at sales@DirectConnectHome.com.